



MERCURY FREIGHT

Cambodia Ltd



Company Profile

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About us

Mercury Freight Cambodia Ltd. was established in 1995 by Mr. Raymond Yong. His experiences in Airline, Travel and the Freight Forwarding industries have helped him create a broader vision towards customers needs and how to satisfy them. Our Logo explains our motive '**AT YOUR SERVICE**'. Our committed service and competitive rates have placed us among the leading Freight handling agents in Cambodia. Our membership with WORLD CARGO ALLIANCE network comprising of 700 offices, 311 markets, 340 Companies in 124 Countries, has provided an excellent world wide representation and enabled us to cater to the door to door requirements of our customers. One of our major freight handling activities every year is the handling of the exhibition cargo for the water festival in Cambodia.

We commit ourselves to ensure the highest level of customer satisfaction. Our personalized relations with the customers help us to create mutual understanding and trust. With this trust we are able to keep our customer well informed about the new trends and help them work out strategies to be more competitive in the market. We believe in growing together, growth in our customer helps growth in our business. Our additional services assist new companies, show organizers and event management organizers to leave their logistics handling to us.

Advantages of using our Service.

- ✓ **Pre-Alerts and quick information** – We inform you by e-mail or fax about the status of your orders and impending arrival of your cargo.
- ✓ **Quick Responses** – We provide quick quotations according to your specific interest and requirements.
- ✓ **Customer Relationships** – Our constant touch with customers help us cater to their specific and immediate needs.
- ✓ **Cost Effective** – Our low profit strategy help us provide competitive rates to our customers.

The bottom line;

During transportation, cargo changes many hands, Mercury Freight takes the responsibility to join these hands, ensuring timely information and updating you with the impending details of your shipment.





Our activities and Services

Our major accounts are Garment companies, Embassies, Ministries, Non-government organizations, renowned trading companies, super markets and hotels.

Our major activities are as follows.

- **Air and Ocean freight**
- **Imports Break bulk**
- **Exports Consolidation**
- **Customs brokerage**
- **Inland transportation and handling**
- **Door to Door services**
- **House Hold removals**
- **Personal effects Packaging**
- **Warehousing**
- **Cargo Insurance**
- **Tax Exemption Formalities**

Expanded view of our Services.

- **Air and Ocean freight** - We provide competitive rates by Air and Sea.
- **Imports Break bulk** - Consolidated shipments arriving Cambodia in one container are separated and stored in a customs bonded warehouse for customs clearance.
- **Exports Consolidation** - We consolidate various suppliers' cargo into one container. Our overseas partners break bulk and distribute to the various buyers. This enables suppliers to export small volumes of cargo by Ocean.
- **Customs brokerage** - We complete import and export customs formalities on behalf of our clients.
- **Inland transportation and handling** - We pick up export shipments and door deliver import shipments. We also provide inland transportation to and from various cities within Cambodia. We are capable of providing crane facilities and handling heavy cargo.
- **Door to Door services** - We door deliver shipments to over 125 countries.
- **House Hold removals** - We are specialists in international house hold moving and re-locations.



- **Personal effects Packaging** - Our expertise in Freight Forwarding, and ability to understand the packaging needs of our customers make us an ideal choice for all your packaging. Our packing materials are imported from Singapore to ensure good quality and high standards. The wide choice of the packing materials is to cater to different types of cargo, like fragile items, hygroscopic materials etc. We list out each item packed and prepare a packing list for easy identification.
- **Warehousing** - With our contract warehouse facilities we are able to store 500 containers in our open container yard. Smaller cargoes are stored in our own warehouse at a nominal storage charge.
- **Cargo Insurance** - We recommend all items to be insured when transporting. We provide insurance from Phnom Penh to the port of destination under Institute Cargo Clause 'C'.
- **Tax Exemption Formalities** - We submit necessary documents to respective government and complete tax exemption formalities on behalf of our customers

Water festival logistics handling in Phnom Penh

Water festival is one of the biggest and most extravagantly celebrated festivals in Cambodia. Mercury Freight Cambodia Ltd, handle the logistics of major companies bringing in laser lights, acoustics and light systems for their shows during the water festival in Cambodia . We apply temporary Import permissions, complete customs formalities, bring the containers to the site, and arrange man power to help set up the stage, dismantle the stage after the show, arrange export formalities and ship the goods to the next destination.

Heavy cargo, perishable cargo, time bound shipments, warehousing or distribution we are there to meet all your logistics needs.

Our contacts:

Mr. Clement Robinson	[General Manager]	- cambodia@mercuryfreight.com
Mr. Jeffrey	[Admin Officer]	- cambodia@mercuryfreight.com

With our office in Singapore we can extend our services to Singapore as well. If you need any information regarding our services in Singapore please feel free to contact Mr. Raymond Yong at the followinge-mail: singapore@mercuryfreight.com



Your cargo is safe in our hands and we are always 'At Your Service'
For more information about us please visit our website
www.mercuryfreight.com